



**LIVE**  
AT ARGYLE

CONCERT GUIDE

# GENERAL INFORMATION

Live at Argyle  
Concert Guide

Live at Argyle

Thursday, 22 May / 4pm-11pm

More info and tickets available  
at [www.liveatargyle.com](http://www.liveatargyle.com)

**Gates Open:** 4pm

## Standing/seating areas

Pitch (standing area) ages 14 +  
(ages 14 and 15 must be accompanied  
by an adult)

Family section (seating area – Portcullis  
Legals Lyndhurst Road Stand) ages 5+ -  
tickets must be purchased for  
family section

**Family section tickets - you will not  
have access to the pitch. Children must  
be accompanied by an adult at all times.**

## Colour Zones

Pitch Standing  
**Red Zone (General Admission)**

Pitch Standing  
**Yellow Zone (General Admission)**

Hospitality VIP/ Wheelchair User  
**Blue Zone**

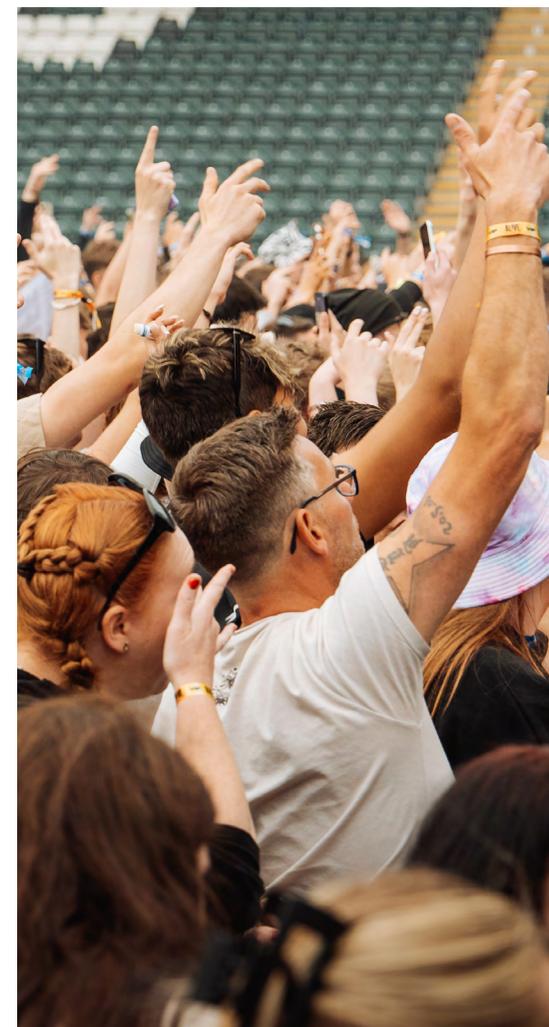
Family Zone/ Ambulant Disabled  
**Purple Zone**

## Re-Entry

The venue will be operating a no re-entry  
policy. Once you have entered the venue  
you cannot exit and re-enter.

## Special Effects

Some events involve pyrotechnics,  
flashing lights and other special effects.  
Contact the venue's dedicated Disability  
Liaison Officer for details of any special  
effects expected at your event.



## Refunds/Exchanges

We regret to inform you that refunds and exchanges are unavailable, except in the unlikely event that the concert is cancelled, and an alternative date cannot be offered.

We strongly advise purchasing tickets only from official ticket providers due to a significant increase in ticketing scams.

## Digital Wallet Tickets

Adding your tickets to a digital wallet is optional and not required for entry. However, it can help prevent issues related to internet connectivity at the venue. If you encounter difficulties adding your tickets, you can still access them via the website where your purchase was made.

**Ticket delivery – all tickets are sent to the email address provided at the time of purchase**

## Enquiries

For queries relating to ticket purchases or delivery, please contact the ticketing agent specified in your confirmation email.



## Accessibility Tickets

A complimentary companion ticket is available under certain circumstances and on provision of supporting documents, these include:

Receipt of Higher rate of Disability Living Allowance (mobility or care component).

Receipt of Enhanced rate PIP (Personal Independence Payment).

A personal letter from your GP explaining that support is required and why.

Please email: [disability@pafc.co.uk](mailto:disability@pafc.co.uk) for more information

## Accessible Entry Lanes

Please talk to a member of staff at the venue if you have a disability or medical requirement that means you cannot queue. There is an accessible entry lane available as soon as the doors open via the purple entrance.

## Assistance Dogs

Assistance dogs are welcome at the stadium but please advise the venue at least seven days before the concert. Please contact: [disability@pafc.co.uk](mailto:disability@pafc.co.uk) for more information.

Due reference will be given to all aspects of safety and guidance from Guide Dogs UK to ensure safety within the Stadium.

## Accessible Parking

Accessible parking is available at Milehouse Park and Ride on a first-come, first-served basis.

For further information about parking, please email [disability@pafc.co.uk](mailto:disability@pafc.co.uk).

Accessible parking can also be found at all major car parks and park-and-ride sites. We recommend planning your journey in advance to avoid any inconvenience.

## Further Assistance

If you have specific questions or medical requirements, please contact Home Park Stadium's Disability Liaison Officer by emailing [disability@pafc.co.uk](mailto:disability@pafc.co.uk) or calling 01752 562561.

## Stadium Drop-Off Point

Please note that parking at the stadium is very limited.

Home Park: Outland Road, Plymouth, PL2 3DQ

What3Words Drop-Off Point: ///stews.land.traded

## Parking

We recommend using City Centre Parking.

Big Parking: To book a space, visit [www.thebigparking.co.uk](http://www.thebigparking.co.uk).

Montpellier: 85 spaces

Devonport (including the field): 370 spaces

## Getting to the Stadium

There are several ways to travel to Home Park:

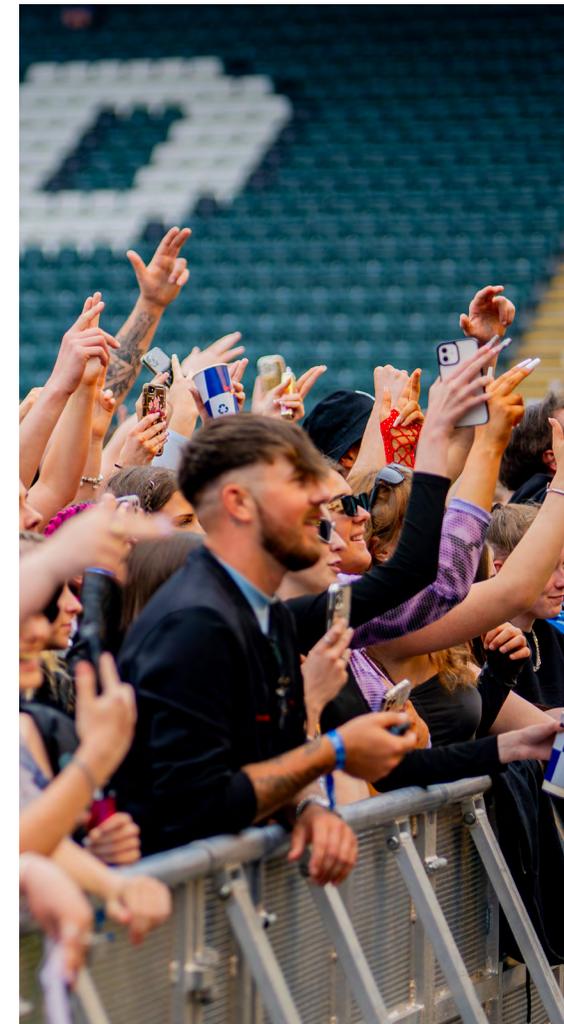
Walking: The stadium is easily accessible via Central Park from the city centre.

Cycling: Bike parking is available around the stadium, and Beryl Bikes can be hired from the city centre.

Bus: Regular services pass the stadium via Alma Road and Outland Road/Milehouse. Please check City Bus and Stagecoach for schedules.

Taxi: Home Park's preferred taxi providers:

Towercabs – 01752 252525  
Need a Cab – 01752 666222



## Park & Ride Services

There will be shuttle buses back to the city centre after the event.

Please use City Centre Parking, as the Park & Ride locations will be locked after hours.

## By Train

Plymouth Railway Station is a 15-20 minute walk through Central Park to Home Park (uphill but scenic).

Alternatively, it's a 5-minute taxi ride.

Last train times on Thursday, 22 May:

To Cornwall: 11.10pm

To Exeter: 11.15pm

Please check with train operators for any updates to schedules.

## Post-Event Bus Information

Heading back into town after the event?

Buses will be running at the following times:

Departing from Milehouse Park & Ride (near the Jack Leslie statue):  
10.45pm, 11.15pm, 11.45pm

Arriving at Royal Parade:  
10.55pm, 11.25pm, 11.55pm



### Will there be extra bars and toilets?

Exciting news! We've increased the number of bars for this year's concert because we predict a riot! In addition to the concourse, there will be extra food and drink outlets available to all attendees. To help reduce waiting times, we'll be offering two-pint cups and have boosted staff numbers. If one bar has a long queue, we encourage you to try others with shorter wait times. Thank you for your patience!

### Can I bring food and drink into the venue?

Bringing food and drink into the venue is not permitted. However, if you have a medical condition, such as diabetes, a doctor's note will allow you to bring diet-specific food and drink. A variety of food and drink will be available for purchase at the venue.

Please note that Home Park Stadium is a cashless venue, and all transactions must be made by card.

### Is the concert seated?

The concert may be either seated or standing, depending on the type of ticket purchased. Please check your ticket for details.

Please be aware that other attendees may stand around you in seated areas.

### Is the concert outdoors?

Yes, the concert will take place on the pitch at Home Park Stadium.

### If it rains, will the concert still go ahead?

Yes, the concert will proceed even in rainy conditions, so please come prepared. Wear clothing suitable for the expected weather. Please note that there will be no luggage storage or cloakroom facilities available at the venue.



**Visitors with medical requirements**

If you need to bring medication or medical equipment, this is permitted. Should you wish to notify the venue in advance for added peace of mind, please contact [disability@pafc.co.uk](mailto:disability@pafc.co.uk) with details of the event you are attending.

**Can I bring a bag?**

Yes, but only one small bag per person (maximum size A4: Height 297mm (11.7 inches), Width 210mm (8.27 inches), Depth 210mm (8.27 inches)).

Please note there are no bag drop facilities at this event.

All bags will be subject to a search. To speed up entry, we encourage you to avoid bringing a bag if possible.

**First aid**

First aid facilities will be available on-site, with a dedicated team on hand should you require assistance.

**Travelling to the stadium**

Travel information will be provided closer to the event date.

**Photography**

Professional audio and visual recording equipment is not permitted within the venue.

Filming and flash photography are prohibited during the concert. Cameras deemed 'professional' will be confiscated and held until the end of the event



# DO'S AND DON'TS

## Do's

Do keep your belongings with you at all times.

Do allow ample time to take advantage of the toilet facilities.

Do bring clothing appropriate to the weather conditions.

Do put any rubbish in the bins provided for you.

Do look out for official vendors and concessions stalls.

Do avoid unlicensed traders outside of the venue offering inferior goods.

Do report anything suspicious to a member of staff.

Do tune into local radio & check social media for the latest travel updates.

## Don'ts

Don't bring food or drink into the venue.

Don't arrive with any form of professional audio or visual recording equipment. There will be security checks in place and items may be confiscated if necessary.

Don't bring large bags.

Our concert venue's flooring is not suitable for heels. We recommend wearing flat shoes if you plan to attend the concert.



## Smoking

The stadium is smoke-free and smoking and the use of electronic cigarettes and vapes is not permitted anywhere inside the Ground. There will be a smoking area at the event.

## Toilets

All customers have easy access to toilet facilities, including wheelchair-accessible toilets. This year, we have increased the number of available toilets to reduce wait times. If you encounter a long queue, please feel free to explore alternative nearby facilities.

## Umbrellas

Umbrellas are not permitted.

## Payment

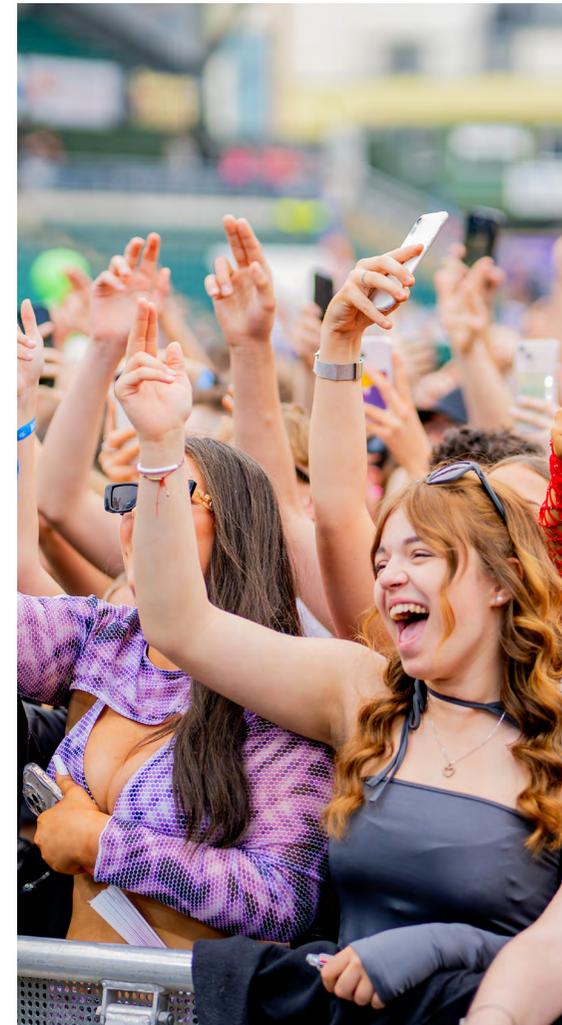
Home Park Stadium is a cashless venue. Please make sure you bring a card or have Apple/Google Pay setup to your phone

## National Study in safety & security at music events

Home Park is proud to be taking part in a ground-breaking national study looking at Safety and Security at Large Music Events.

This important project, run by a researcher from Coventry University, is exploring how safe people feel at concerts and festivals and the impact of security measures such as bag searching and sniffer dogs.

To share your thoughts, please click on the link/ scan the QR code to go to the survey - it only takes a few minutes to contribute to the safety of future events, both at Home Park and across the country.



# PROHIBITED ITEMS

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- Airhorns or other loud instrument
- Alcohol
- Animals/pets (service animals permitted)
- Any item which could be used as a weapon and/or compromise public safety
- Anything likely to cause injury or harm
- Audio recording devices
- Bottles
- Canes (mobility canes are permitted)
- Cans
- Dangerous or hazardous items
- Drones
- Drugs and drug paraphernalia
- Fireworks, including sparklers
- Flares
- Flags on poles
- Flammables
- Food
- Glass vessels
- Knives
- Laser devices
- Poles
- Professional cameras or video recording equipment
- Promotional items (including flyers, samples, giveaways)
- Sharp objects such as knives or scissors
- Selfie sticks/tripods
- Smoke bombs, canisters or similar
- Torches
- Weapons of any kind (including replicas)
- Umbrellas

All persons attending can expect to be searched. Search is a condition of entry. Detection dogs will be present at this event.

Any person in possession of prohibited items may be refused entry.

Where applicable, items may be passed to the police for further investigation.



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